

UNITED SYSTEMS ACCESS TELECOM, INC.

PRICE LIST
APPLYING TO LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES
WITHIN THE STATE OF NEW HAMPSHIRE

United Systems Access Telecom, Inc. has adopted the New Hampshire Local Exchange Model Tariff,
which is attached to this Price List

ISSUED: March 13, 2003

EFFECTIVE: March 20, 2003

Issued By: Stephen J. Gilbert, President
5 Bragdon Lane, Suite 200
Kennebunk, ME 04043

RATES AND CHARGES

SURCHARGES

E911

Service Category	Rate Element	Rate
E911	Surcharge – Residence and Business – applied to all local exchange service lines	0.42

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RATES AND CHARGES (Cont'd)

SERVICE CHARGES

SERVICE CHARGES		
Service Category	Rate Element	Rate
Install Network Access Line Charge	Residence – NRC	39.00
	Business – NRC	60.00
Change to Higher Grade of Service or Class of Service	Residence – NRC	31.00
	Business – NRC	31.00
Change to Lower Grade of Service	Business – NRC	37.00
	Residence – NRC	28.00
Change Telephone Number	Business – NRC	39.00
	Residence – NRC	10.00
Rearrange Combined Service	Business – NRC	13.00
	Residence – NRC	9.22
Install 7-digit Toll Blocking	Business – NRC	15.03
	Residence – NRC	11.00
Transfer Service	Business – NRC	11.00
	Residence – NRC	12.00
Temporary Suspension Charge	Residence – Monthly Charge per central office line	6.76
	Business – NRC	26.00
	Business – For less than 15 days	Monthly Rate Applies
	Business – For greater than 15 days	50% of Monthly Rate Applies
One Time Charge	Business - NRC – per request	12.90
	Residence – NRC – per request	5.70

RESTORAL CHARGE		
Service Category	Rate Element	Rate
Restoral of Service	Residence - Per account	40.00
	Business - Per account	55.00

PREMISES WORK CHARGES - CHARGES ASSOCIATED WITH PREMISES VISITS/TROUBLE ISOLATION CHARGES		
Service Category	Rate Element	Flat Rate
Premises Work Charge	Residence & Business – includes 1.5 hours of technician travel time	75.00 per hour

PRIMARY INTEREXCHANGE CARRIER CHARGE (PICC)		
Service Category	Rate Element	Rate
PICC Charge	Residence and Business- Per Line	5.00

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RATES AND CHARGES (Cont'd)

MESSAGE TOLL TELEPHONE TWO-POINT SERVICE

Service Category	Rate Element	Rate
MTS	Per Message	0.01
	Day – Per Minute	0.21
	Day – Per Second	0.0036
	Evening – Per Minute	0.15
	Evening – Per Second	0.0025
	Night/Weekend – Per Minute	0.10
	Night/Weekend – Per Second	0.0017
	Credit-Day-First 0 to 240 minutes Note: Only CallAround 603 service receive a 1/3 discount of the Day – Per Minute Rate	See Note
	Credit-Day-Next 241 to 4800 minutes-per minute	0.080
	Credit-Day-Over 4800 minutes- per minute	0.110
Incremental Charges	Customer Dialed – Calling Card	0.65
	Customer Dialed – Coin Paid Station-to-Station	0.70
	Station-to-Station	1.05
	Person-to-Person	3.55

CALL COMPLETION PLATFORM SERVICES

Service Category	Rate Element	Rate
Single Rate	Customer dialed calling card usage per minute or fraction thereof	0.15
	Customer dialed calling card – incremental charge – per call	0.60
	Customer dialed collect – usage – per minute or fraction thereof	0.15
	Customer dialed-collect-incremental charge-per call	1.90
	Percentage discount-OCP customer dialed calling card calls	25%

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RATES AND CHARGES (Cont'd)

MESSAGE TOLL TELEPHONE TWO-POINT SERVICE (cont'd)

DEDICATED TOLL FREE SERVICE (DTFS)

Service Category	Rate Element	Rate
Usage	Per Message	0.02
	Per Minute	0.20
Volume Credit	First 0 to 960 minutes	No Credit Applies
	Next 961 to 4800 minutes – per minute	0.0945
	Over 4800 minutes – per minute	0.0970

TOLL-FREE SERVICE

Service Category	Rate Element	Rate
Service Charge	Monthly – per routing arrangement	10.00
	If customer also subscribes to New Hampshire Business Package Plus or Customer Netsaver Monthly – per routing arrangement	5.00
	Call Detail – Monthly per routing arrangement	5.00
Usage	Per Hour of Use	11.40
Discount	For 0 to 10 Hours	No Credit Applies
	When Total Monthly Usage for Toll-Free is more than 10 hours	10%

TOLL FREE MANAGEMENT FEATURES

Service Category	Rate Element	Rate
Alternate Call Routing	Routing establishment – S&E – Per 800 number	36.00
	Routing Change – S&E – per request	28.00
Emergency Update	S&E – per occurrence	34.00
Call Data Reports	Summary Report – S&E – per report	61.50
	Raw Data Report – S&E – per Report	61.50

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RATES AND CHARGES (Cont'd)

MESSAGE TOLL TELEPHONE TWO-POINT SERVICE (cont'd)

OPTIONAL TOLL PLANS

SELECTIVE CALLING SERVICE

Service Category	Rate Element	Rate
Selective Calling	Residence – S&E – per option	8.21
S&E	Business – S&E – per option	9.42
	Monthly (all options)	1.55
Usage Discount	Percentage reduction of appropriate dial station-to-station MTS charge	50%

CIRCLE CALLING SERVICE

Service Category	Rate Element	Rate
Usage	S&E	8.21
	Initial Two Hours – per month	9.95
	Each additional minute or fraction thereof	0.69

CALLAROUND 603 PLAN

Service Category	Rate Element	Rate
CallAround 603	Initial one hour – Off-Peak minutes – per month – per line	6.00
	Each additional Off-Peak minute or fraction thereof	0.095
	Each Peak minute - discount off the Day Rate – per minute rate	1/3
	Percentage discount – calling card calls – applied to usage rates and incremental charges	25%

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RATES AND CHARGES (Cont'd)

MESSAGE TOLL TELEPHONE TWO-POINT SERVICE (Cont'd)

OPTIONAL TOLL PLANS (Cont'd)

CALLAROUND 603 PLUS PLAN

Service Category	Rate Element	Rate
CallAround 603 Plus	Initial one hour – per month – per line	6.00
	Each additional minute	0.090
	Percentage discount – calling card calls – applied to usage rates and incremental charges	25%

CUSTOMIZED NETSAVER PLAN

Service Category	Rate Element	Rate
Customized Netsaver	Service Establishment – S&E	12.00
	Usage - commitment of 7500 to 11099 minutes of total monthly usage – 2 year in-service agreement - per minute	0.10
	Usage - commitment of 7500 to 11099 minutes of total monthly usage – 3 year in-service agreement - per minute	0.09
	Usage - commitment of 11100 to 17099 minutes of total monthly usage – 2 year in-service agreement - per minute	0.09
	Usage - commitment of 7500 to 11099 minutes of total monthly usage – 3 year in-service agreement - per minute	0.08
	Usage - commitment of 17100 minutes and above of total monthly usage – 2 year in-service agreement - per minute	0.08
	Usage - commitment of 17100 minutes and above of total monthly usage – 3 year in-service agreement - per minute	.007
	Usage Discount	40%

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RATES AND CHARGES (Cont'd)

MESSAGE TOLL TELEPHONE TWO-POINT SERVICE (Cont'd)

OPTIONAL TOLL PLANS (Cont'd)

GRANITE STATE SERVICE

Service Category	Rate Element	Rate
Granite State	Service Establishment – S&E	8.21
	Initial Two Hours – Monthly and Overtime	12.47
	Each additional minute or fraction thereof	0.082

NEW HAMPSHIRE BUSINESS PACKAGE

Service Category	Rate Element	Rate
New Hampshire Business Package	Monthly – per billing telephone number arranged	5.00
	Usage Discount	30%

NEW HAMPSHIRE BUSINESS PACKAGE PLUS

Service Category	Rate Element	Rate
New Hampshire Business Package Plus	Monthly – per billing telephone number arranged	15.00
	Usage Discount	40%

BUSINESS LINK

Service Category	Rate Element	Rate
Usage	Per minute	0.13
	Per Second	0.0022
Volume Discounts	Tier 1 – Total qualifying usage between \$100.00 to \$500.00	20%
	Tier 2 – Total qualifying usage between \$500.01 to \$950.00	30%
	Tier 3 – Total qualifying usage between \$950.01 to \$1500.00	40%
	Tier 4 – Total qualifying usage over \$1500.00	55%
Bonus Credits	Five Bonus Credits – per dollar of discounted qualifying usage	0.01

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RATES AND CHARGES (Cont'd)

MESSAGE TOLL TELEPHONE TWO-POINT SERVICE (Cont'd)

OPTIONAL TOLL PLANS (Cont'd)

SENSIBLE MINUTES

Service Category	Rate Element	Rate
Sensible Minutes	Per minute or fraction thereof	0.10

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RATES AND CHARGES (Cont'd)

SUPPLEMENTAL SERVICES

CUSTOM CALLING AND CLASS SERVICES

Service	Charge
Anonymous Call Rejection	
-Bus/Res without Caller ID service	3.00
Call Forwarding	
-Residence	3.81
-Business	7.43
Call Forwarding-Busy Line	
-Residence	1.35
-Business	2.75
Call Forwarding-Don't Answer	
-Residence	1.35
-Business	2.75
Call Forwarding-Busy Line/Don't Answer	
-Residence	2.00
-Business	4.00
Call Trace-per activation	3.28
Call Waiting	
-Residence	3.81
-Business	7.43
Talking Call Waiting	
-Residence	2.50
Call Waiting ID-monthly-per each line equipped	4.95
Call Waiting ID with Name-monthly-per line equipped	5.95
Call Waiting ID Deluxe-Number Only-monthly per line equipped	4.95
Call Waiting ID Deluxe-monthly per line equipped	5.95
Call Intercept – monthly per line equipped	5.00

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RATES AND CHARGES (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

CUSTOM CALLING AND CLASS SERVICES (Cont'd)

Service	Charge
Caller ID	
-Residence	4.95
-Business	4.95
Caller ID with Name	
-Residence	5.95
-Business	5.95
Distinctive Ring, per number	
Service Package 1 - Residence	3.00
Service Package 1 - Business	6.00
Service Package 2 - Residence	5.00
Service Package 2 - Business	10.00
Busy Redial	
-Per activation	0.50
-Residence subscription	2.25
-Business subscription	2.25
Busy Redial and *69-monthly-per line equipped	3.95
-monthly capped amount to per activation charges for *69 and Busy Redial	4.95
*69	
-Per activation	0.50
-Residence subscription	2.25
-Business subscription	2.25
Custom Calling Package Discount	
-Residence discount applicable to each service excluding first one	0.73
-Business discount applicable to each service excluding first one	1.42

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RATES AND CHARGES (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

CUSTOM CALLING AND CLASS SERVICES (Cont'd)

Service	Charge
Speed Dialing	
8 number capacity	
-Residence	2.98
-Business	5.94
30 number capacity	
-Residence	5.94
-Business	9.20
Three-way Calling	
-Per activation	0.75
-Residence subscription	4.51
-Business subscription	7.43
Remote Call Forwarding Service	
-S&E	9.42
-Monthly	24.05
Line Hunting	
-S&E-per group arranged at same time	24.32
Stop Hunt Arrangement	
-S&E-per arrangement	26.76
-Monthly-per arrangement	9.26

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RATES AND CHARGES (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

Busy Line Verification and Busy Line Interrupt Service

BUSY LINE VERIFICATION AND BUSY LINE INTERRUPT		
Service Category	Rate Element	Rate
Busy Line Verification	Each Request	1.85
Busy Line Interrupt	With Verification- Each Request	2.40

Directory Listing Service

DIRECTORY LISTING SERVICE		
Service Category	Rate Element	Rate
Additional Listing	Residence – Monthly	1.13
	Business – Monthly	1.48
Non-Published	Per line – Residence and Business-Monthly	2.97
	Residence-S&E-per line	8.00
	Business-S&E-per line	14.00
Non-Listed	Per listing – Residence and Business-Monthly	1.48
	Residence-S&E-per listing	8.00
	Business-S&E-per listing	14.00
Changes	To change a listing-Business-S&E	24.75

Directory Assistance Service

DIRECTORY ASSISTANCE SERVICE		
Service Category	Rate Element	Rate
Directory Assistance Service	Per Call in excess of call allowance	0.40
	Per Call via a local or MTS operator in excess of call allowance	0.55
National Directory Assistance Service	Per Call	0.95
Operator Call Completion	Per Call Completed	0.35
Reference of Calls	S&E-per line arranged	23.10

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RATES AND CHARGES (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

STAND ALONE VOICE MAIL SERVICE

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RATES AND CHARGES (Cont'd)

LOCAL EXCHANGE SERVICES

Dial Tone Service		
Residence – Unlimited – One Party	Rate Group A	11.15
	Rate Group B	12.14
	Rate Group C	13.29
	Rate Group D	14.45
	Rate Group E	15.73
Residence – Unlimited – Two Party	Rate Group A	8.84
	Rate Group B	9.53
	Rate Group C	10.26
	Rate Group D	11.21
	Rate Group E	12.26
Business – Unlimited – One Party	Rate Group A	27.74
	Rate Group B	31.75
	Rate Group C	35.93
	Rate Group D	40.31
	Rate Group E	44.67
Business – Measured Service – 4E	Rate Groups A thru E	20.90
Business - Trunk Lines	Network Access – All Rate Groups	10.89
	Conduit – All Rate Groups	8.92
	Usage-Unlimited-Rate Group A	21.04
	Usage-Unlimited-Rate Group B	27.15
	Usage-Unlimited-Rate Group C	33.52
	Usage-Unlimited-Rate Group D	40.20
	Usage-Unlimited-Rate Group E	46.83
	Usage Measured Service-4E-All Rate Groups	1.24
Announcement Lines	S&E	75.00
	Monthly	55.37
Originating Only Service Lines	Monthly	19.67

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RATES AND CHARGES (Cont'd)

LOCAL EXCHANGE SERVICES (Cont'd)

Measure Service-4E		
Low Use	Residence – Monthly	6.12
	Residence – Monthly Local Usage Allowance	1.50
Standard	Residence – Monthly	7.86
	Residence – Monthly Local Usage Allowance	4.00
	Business – Monthly Local Usage Allowance	6.00
Local Usage	Call Establishment – Call Area A – Per Message	0.04
	Connection – Call Area A – per minute or fraction thereof	0.03
	Call Establishment – Call Area B – per Message	0.05
	Connection – Call Area B – per minute or fraction thereof	0.04
Optional Detail of Local Usage	Residence – S&E – per line or trunk	10.00
	Residence – Monthly	0.89
	Business – S&E – per line or trunk	13.00
	Business – Monthly	2.98
Low Use Measured Residence Service		
Exchange Rate	Monthly – per line(includes 30 message unit allowance)	6.12
Additional Message Unit Charges	Message Units in excess of allowance – Each	0.165

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RATES AND CHARGES (Cont'd)

LOCAL EXCHANGE SERVICES (Cont'd)

OTHER EXCHANGE SERVICES

Combination of Main Telephone Exchange Service	Residence – To establish or interrupt combination of main telephone exchange service on in-service lines – S&E	32.00
	Business - To establish or interrupt combination of main telephone exchange service on in-service lines – S&E	35.00
Joint User Service	Measured Service – S&E – Each joint user	19.00
	Measured Service – Monthly – Each joint user	1.48
	Unlimited Service – S&E – Each joint user	19.00
	Unlimited Service - % of the monthly rate for % of the monthly rate for one 1 party line or for 1 PBX trunk – each joint user	33 1/3%

Local Package

Local Package	Monthly Charges
Standard Option, Per Line	27.95
Monthly Option, Per Line	31.95

Local and Toll Package

Service Category	Rate Element	Rate
Local and Toll Package	Monthly per line equipped	59.95
	Each additional minute in excess of 5 hour message time allowance	0.07

Package Bonus Discount

Package Bonus Discount	
-Monthly discount per eligible product/service	20%

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RATES AND CHARGES (Cont'd)

LOCAL EXCHANGE SERVICES (Cont'd)

OTHER EXCHANGE SERVICES (Cont'd)

ValuePack Service

Service Category	Rate Element	Rate
ValuePack	Residence-monthly-per line equipped	17.99

Call Manager Package

Service Category	Rate Element	Rate
Call Manger Package	Package 1-monthly-per line equipped	10.58
	Package 2-monthly-per line equipped	10.58

Multi-Line Package Bonus Discount

Service Category	Rate Element	Rate
Multi-Line Package Bonus Discount	Discount-monthly-per eligible service/package on each line	5%

WorkSmart Packages

Service Category	Rate Element	Rate
Feature Package	Discount-per one time charge	50%
	Discount-per S&E charge-per network access line	50%
	Discount-monthly rate-12 month commitment	10%
	Discount-monthly rate-24 month commitment	15%
	Discount-monthly rate-36 month commitment	20%
	Discount-with additional line-12 month commitment	20%
	Discount-with additional line-24 month commitment	25%
	Discount-with additional line-36 month commitment	30%
Termination Liability	Between 2 months and end of commitment period	25.00

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RATES AND CHARGES (Cont'd)

LOCAL EXCHANGE SERVICES (cont'd)

Curb-a-Charge Service

Service Category	Rate Element	Rate
Originating Number Screening	Operator Screening-S&E-per line equipped	5.25
	Operator Screening-Monthly-per line equipped	1.03
	Direct Dialed Screening-S&E-per line equipped	5.25
	Direct Dialed Screening-Monthly-per line equipped	1.03
Terminating Number Screening	S&E-per line equipped	5.25
	Monthly-per line equipped	1.03

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RATES AND CHARGES (Cont'd)

SPECIAL ARRANGEMENTS

RESERVED FOR FUTURE USE

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RATES AND CHARGES (Cont'd)

BILLING AND COLLECTION SERVICES

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RATES AND CHARGES (Cont'd)

TOUCH TONE CALLING

TOUCH TONE CALLING SERVICE		
Service Category	Rate Element	Rate
Main Telephone Exchange Service	Residence and Business	0.00

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